

Monthly Status Report for Complaints of August 2024

Complaints received directly:

Complaint against	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Depository	19	62	61	20	0
DPs	154	642	584	212	0
RTAs/Issuers	4	17	15	6	0
Total	177	721	660	238	0

Complaints referred by SEBI:

Complaint againsts	Grievance pending at beginning of month	Grievance received during the month	Grievance resolved during the month	Grievance pending at the end of month	Grievance pending for more than 21 days
Complaints referred by SEBI against DP	66	166	177	55	0
Complaints referred by SEBI against RTA	0	0	0	0	0
Total	66	166	177	55	0

Nature of Complaints Received:

Nature of Complaints Received with regard to	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Account Opening Related (I)	8	21	20	9	0
Demat / Remat Related (II)	7	16	15	8	0
Transaction Statement Related (III)	14	24	24	14	0
Improper Service Related (IV)	68	296	292	72	0
Charges Related (V)	14	30	28	16	0
Delivery Instruction Related (DIS) (VI)	6	28	22	12	0
Closure (VII)	25	99	92	32	0
Manipulation / Unauthorised Action (VIII)	23	35	32	26	0
Company / RTA Related (IX)	5	18	16	7	0
Others (X)	73	320	296	97	0
Total	243	887	837	293	0